

## Express Transportation

### Thursday !!!

- Indian Springs
- Reservations Require
- Door to Door Service

**These are suggested deviated trip destinations available.**

Las Vegas BTC  
Albertsons • CVS  
Walgreens • Wal Mart  
Home Depot  
Bank of America  
Chase Bank • Wells Fargo • US Bank  
Nevada Federal Credit Union  
Doctor Appointments

*Standard Fare \$8.00*

**24-Hour in Advance  
Reservation Required !!!**

**(702) 894-4190**



## Silver Rider Transit Non-Discrimination Policy

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

Southern Nevada Transit Coalition is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transportation services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B. If you need further information or feel you are being denied participation in or being denied benefits of the transit services provided by Southern Nevada Transit Coalition or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, please contact:

Title VI Officer  
Southern Nevada Transit Coalition  
260 E. Laughlin Civic Dr.  
Laughlin, NV 89029  
Office: 702-298-4435  
LRamirez@sntc.net

The SNTC accepts all 711 Telecommunications Relay Service calls (TTY). SNTC provides a consumer guide available for anyone wanting additional information.

## Silver Rider Transit

### Transit Provided

### Thursday

#### Departing / Returning

Indian Springs 8:00 am / 2:45 pm

Walmart 8:45 am / 2:00 pm

#### Arriving / Departing

Las Vegas BTC 9:15 am / 1:30 pm

**24-hours Advance**

**Reservations Required**

**Phone: 702-894-4190**

**Fax: 702-894-4189**

**Email: [Customersupport@sntc.net](mailto:Customersupport@sntc.net)**

Reservations can be made:

Monday through Friday

8 am to 3 pm



**Indian Springs  
Express Route**

**Reservations Required  
(702) 894-4190**



Revised: 6/18/2025

## General Policies

- Reservations are required and must be made at least 24 hours in advance. Seatbelts are mandatory at all times
- All children under the age of six (6) who weigh less than sixty (60) pounds must be secured in an approved child restraint system (SNTC does not provide).
- Children must be removed from strollers. Strollers must be collapsed. Non-collapsible strollers are prohibited
- For safety reasons children capable of sitting on their own must sit on a seat, not on an adult's lap.
- Shirt and Shoes are required.
- Eating and drinking are prohibited. You may carry food and/or non-alcoholic drinks if it is in a spill proof container.
- Fighting, pushing, shouting, throwing things, rough behavior, and/or vulgar language are forbidden.
- Walkmans/MP3 players are allowed with headphones as long as other passengers can not hear it.
- Service animals are allowed to ride at no additional charge either in the lap of the individual or on the floor. The service animal must be seated where it does not create a trip hazard or block an exit. All other animals must be fully caged.
- Used gas cans, car batteries, tires or any object too large to fit between passenger seats are prohibited.



## General Policies (cont)

- Be ready for your pick up time at least 15 minutes early.
- This is a shared ride service.
- No large boxes, TV's, desks, appliances, etc.
- At driver's discretion additional stops may be made.
- Driver is not responsible to load or unload packages.
- Service is "Door to Door".
- Personal Care Attendants (P.C.A.) are permitted to ride free of charge provided the customer has either a reduced fare id issued by Silver Rider Transit or another transit agency, certifying that the customer requires a P.C.A. to ride at no charge. Be sure to notify us at the time you book your reservation that a P.C.A. is traveling with you.
- Reasonable accommodation will be reviewed upon request and handled on a case by case basis.

Our goal is to provide a safe, comfortable trip for individuals traveling with Silver Rider Transit. Please stay clear of the doorways and stairwells. Please be courteous to our senior & disabled passengers. Please do not distract the driver while the vehicle is moving.

## General Policies (cont)

### Illegal and Disruptive Passenger Behavior

The SNTC has established an Illegal and Disruptive Passenger Behavior Policy to address the safety and well-being of customers, passengers, and staff of Silver Rider. This policy is in effect in and around vehicles and facilities owned and/or operated by or on behalf of the SNTC/Silver Rider.

The SNTC – Silver Rider recognizes that an individual's disability or medical condition may cause a passenger to unknowingly and/or unintentionally violate the Illegal and Disruptive Passenger Behavior Policy. For this reason, the SNTC – Silver Rider looks at each violation individually.



This information is available on alternate media.

## Silver Rider Transit

Silver Rider is a 501 (c) 3, non - profit organization. Programs are funded by the Nevada Department of Transportation and the RTC of So. Nevada, as well as private donations. Please help support Chemo/Dialysis transportation by making your own donations or by attending our fundraising events. Annually, Silver Rider has a Bowling Tournament & Charity Silent Auction event in Laughlin, NV in March. Please, be sure to tell all your friends and family to attend. The event is enjoyable and guaranteed to be fun filled.

Call the Laughlin office (702) 298-4435 during normal business hours, Monday through Friday, 8am - 3pm, for more information, questions, suggestions or concerns.

**Phone: 702-894-4190**

**Fax: 702-894-4189**

**Email: [Customersupport@sntc.net](mailto:Customersupport@sntc.net)**

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