

Silver Rider

Office Hours:
Monday - Friday
8:00 am - 4:00 pm

Southern Nevada Transit Coalition

Silver Rider
 797 Hardy Way
 Mesquite, NV 89027

Phone: 702-346-7006

Fax: 702-346-3798

Email: Customersupport@sntc.net

Reservations Required !!!

Call no later than
Thursday 4:00 pm
Seating is limited
(702) 346-7006

This information is available on alternate media.



Las Vegas Express

Every Monday !!!

Pick Up Locations: **Departing Times:**
 Mesquite Wal-Mart 7:45 AM—promptly

<u>Destinations</u>	<u>Drop Off</u>	<u>Depart</u>
BTC (Bonneville Transit Center)	9:30 am	3:45 pm
Premium Outlet Mall	9:45 am	3:15 pm
Palace Station	10:00 am	3:00 pm
Town Square	10:15 am	2:45 pm

DEVIATED STOPS

VA Hospital on Pecos & South Strip Transfer Terminal (SSTT). Both are available with prior reservation. Other stops are available upon request

Door to door transportation is reserved for certified paratransit passengers **ONLY**. All others will be provided access to the stops mentioned above.

Standard Fare \$15.00

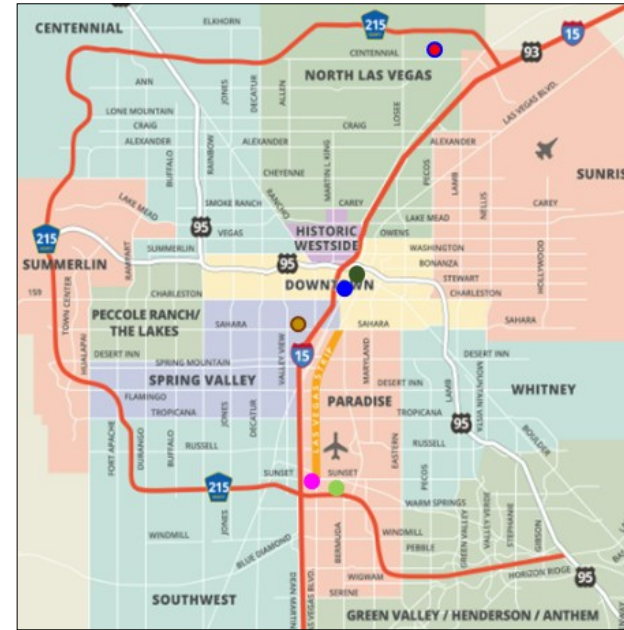
Reduced Fare \$10.00

(Reduced fare for seniors over 60, any legal ID acceptable, children age 6 to 17, & para certified individuals)

Round Trip or One-way
All Times Are Nevada Time

All round trip returns must be completed within **5 days** and must be booked at the same time as the initial trip to qualify for round trip fare. Rider must contact dispatch directly.

Las Vegas Express



- VA Hospital on Pecos (**Deviated Stop**)
Drop off: 9:00 am Depart 4:00 pm
- Bonneville Transit Ctr on Bonneville
Drop off: 9:30 am Depart: 3:45 pm
- Premium Outlet Ctr on Grand Ctrl Pwky
Drop off: 9:45 am Depart: 3:15 pm
- Palace Station on Sahara
Drop off: 10:00 am Depart: 3:00 pm
- Town Square on Las Vegas Blvd
Drop off: 10:15 am Depart: 2:45 pm
- South Strip Transit Ctr (**Deviated Stop**)
Drop Off: 10:30 am Depart: 2:30 pm



Mesquite Express Route

Schedules & Fare Policies

(702) 346-7006

Taking you where you want to go!!!!

Policies

All non paratransit passengers will need to ride the fixed route transit to the Mesquite Wal-Mart to connect to the Las Vegas Express. It is important that you arrive at the Wal-Mart 15 minutes earlier than the Express trips is scheduled to leave.

At the time of reservation, paratransit rider needing to go to medicals appointments will need to provide destination address and phone number as well as appointment time.

Transit driver will pick up only registered passengers who possess a verified "paratransit" reduced fare ID.

Paratransit driver will meet Express bus at Wal-Mart 15 to 30 minutes before scheduled departure.

Las Vegas Express will depart Wal-Mart promptly, at 7:45 on Monday.

As a rule there will be no trips to pharmacies while on the Vegas Express trips. (An example of an approved trip to the pharmacy would be if a tooth was pulled and the passenger needed to get pain medications – and that prescription should have been called in by the dentist to a pharmacy close to the dentists office.)



Policies

Children ages 5 and under ride free and must be accompanied by a responsible person. Children 6 to 17 ride at the reduced rate of \$10.00 with guardian. Call office for more detail.

Personal Care Attendants (P.C.A.) are permitted to ride free of charge provided the customer has either a reduced fare id or a Paratransit id issued by Silver Rider Transit or another transit agency, certifying that the customer requires a P.C.A. to ride.

Reasonable accommodation will be reviewed upon request and handled on a case by case basis.



The SNTC accepts all 711 Telecommunications Relay Service calls (TTY). SNTC provides a consumer guide available for anyone wanting additional information.



Assuring a Pleasant Ride

Our goal is to provide a safe, comfortable trip for individuals traveling with Silver Rider. Please stay clear of the doorways and stairwells. Please be courteous to our senior & disabled passengers. Please do not distract the driver while the vehicle is moving.

Illegal and Disruptive Passenger Behavior

The SNTC has established an Illegal and Disruptive Passenger Behavior Policy to address the safety and well-being of customers, passengers, and staff of Silver Rider. This policy is in effect in and around vehicles and facilities owned and/or operated by or on behalf of the SNTC/Silver Rider.

The SNTC – Silver Rider recognizes that an individual's disability or medical condition may cause a passenger to unknowingly and/or unintentionally violate the Illegal and Disruptive Passenger Behavior Policy. For this reason, the SNTC – Silver Rider looks at each violation individually.



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